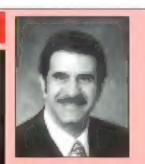


American Income Life & National Income Life * October 2003 * Volume 36 * Number 10



Lemons or Lemonade — Your Choice!



ROM THE DESK OF:

Roger Smith

President & Chief

Marketing Officer of

American Income Life

If you were given a choice between being average and being excellent, which would you choose!

I want to share with you a story which I recently read.*

Edward Lowe struggled as an inventor, holding a series of part-time jobs while he invented at night in his garage.

He finally came up with a clay-based material that would sonk up oil and grease spills.

At first, he thought he had a market with industry, claiming his product would remove the hazards connected with oil spills quickly and efficiently.

But as a one-person company, he couldn't compete with the larger distributors who had the business locked up.

Selling to gasoline stations on a one-on-one basis wasn't cost efficient.

One day a neighbor asked to use the compound for her cat. It didn't track all over the house and, besides, it looked good.

Mr. Lowe suddenly realized he was on to something. He began selling the compound to pet shops and went on to supply 40 percent of a \$400 million a year cat-box filler market.

Does this story sound familiar? It should!

Mt. Rapoport, the founder of American Income, makes no bones about it — he and this Company struggled in their early years. However, he did not give up until he formulated a plan for the longevity of AIL. This plan

ended up being a winning combination for American Income and the working families we have come to serve.

There is something we can learn from both of these innovative individuals. The lesson is, are you willing to accept lemons or are you ready to make lemonade?

Every day we are given choices and, ultimately, these choices are what define us as individuals. For example, if you had a choice between being average and being excellent, which would you choose? David Copperfield said, I learned that there were two ways I could live my life: following my dreams or doing something else. Dreams aren t a matter of chance but a matter of choice. When I dream, I am rehearsing my future.

What an important statement! Dreams are not a matter of chance but a matter of choice.

What Mr. Copperfield was saying, is you can choose to pursue your dreams and your goals, or you can do something else. My sincerest hope is you choose to make lemonade and follow dreams, and never falter in pursuit of your goals.

Together we have pursued \$75 million — a goal far beyond my wildest dreams — and we attained that goal. We are now on a journey towards \$100 million and, as long as we do not decide to settle for lemons, this too will become a reality.

Speaking of choices. Will you choose to join us in Hawaii or will you choose to miss out? In February 2004, winners of the Six-Months Contest will be off to Maui, Hawaii where a glimmering destination and a tropical surprise await you. Accommodations for the trip will be at the fabulous Fairmont Kea Lani Resort, nestled between near-by Polo Beach and the award-winning Wailea Golf Club on the southwest side of the big island of Maui. To find out more about this tropical paradise and where you stand in the contest, turn to Pages 12 and 13.

Remember, lemons or lemonade — your choice!

* Story reprinted from the October issue of Good Stuff.

Dates to Remember

Monday, Nov. 24, 2003

All business and PR credits must be received in Waco to count for November production.

Monday, Dec. 29, 2003

All business and PR credits must be received in Waco to count for December production.

Total Bonuses Paid Out

This month American Income paid out a total of \$722,735.68 in bonuses. For more information on American Income's monthly bonuses turn to Page 15.

New 2004 Convention Dates

The dates for the 2004 convention at The Atlantis Resort in The Balsanias have been changed from June 3-6, 2004 to July 8-11.

2004 Please take note of this change and mark your calendars. We are planning a fun and exciting trip. We are looking forward to seeing everyone there.

Congratulations are in Order!

Kirk Kupsky, a Master General Agent with the Geneser-Bitman Agency, has achieved \$100,000 of in force premium over the last 13 months.

Look for the Asterisk

The asterisks, shown throughout the magazine, indicate that place will be a year-to-date award winner. The Producers, who will be recognized at the Atlantis Awards Presentation, are as follows: the top SGA from each category, the top two PR Managers and the top three PR Representatives from each category, the top five MGAs, the top SA, the top five GAs, and the top ten Individual Producers. Check your production! If there is an asterisk by your position, you could be on your way to The Bahamas! The convention will be held July 8-11, 2004.

Required Retention Rate

Effective Jan. 1, 2003, to be eligible for bonuses and featured in *Spotlight*, top Producers must meet the required Retention rate, or the minimum Net to Gross. Net to Gross is only used during the Producer's first eight months.

Retention

67.0%

78"

Net to Gross.

Founder's Club Outstanding Producers

Third Quarter

| Apent | SEA | Times Countries | Total Net ALP | N/S- | Retention |
|------------------|---------------|--------------------|------------------|------|-----------|
| Mark Bleier | Gary Bleier | 10 | \$43,389 | | 91.4 |
| Timothy Cruise | Scott Smith | 13 | 94,845 | | 76.0 |
| Yvonne Hernandez | David Cohen | 1 | 45,521 | | 79.8 |
| Russell Morris | Marc Zipper | 3 | 56,233 | | 83.9 |
| Michael Nowak | Durhon Oldham | 1 | 62,413 | | 84.5 |
| Gaurang Pandya | Joshua Chalom | 1 | 57,627 | | 78.5 |
| David Wang | Scott Smith | 4 | 80,045 | | 77.4 |

*Percentage of Net to Gross

Founder s Club Outstanding PR Representatives

Third Quarter

| PR Rep | SGA | Times Qualified | Number of Cards/Emups |
|--------------------|---------------|--------------------|--------------------------|
| Laurie Onasch | Joseph Manone | 4 | 13,540 Cards |
| Rona Pileggi Spano | Scott Smith | 8 | 20,634 Cards |

AMERICAN INCOME LIFE

for over a half certury. American income Life insurance Company has been received union familiar. The insurance market will are a leader in the union insurance market, and are totally committed to receive the received union members through personal one on one service service and complete. His medical control of complete. His medical country is support. You can count on All, to do what it says it will do.

SPOTLIGHT

Published monthly by American Income Life Imprance Company for the dissemination of information to its Producers. Pror personnel must be obtained from American Income for reproductor or other use of material began

> Home Office 254-761-6400

> > Web sites

www.alfrcon

Marketing

STREET, STREET

Brenda Frimell bromel/Bashire com

Michael Trear

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PROMOTIONS

The National Do Not Call Registry How Does it Affect You?

Many of you have seen articles or heard news stories regarding the National Do Not Call Registry which became effective Oct. 1, 2003. However, many of you working with American Income and National Income want to know what this new legislation is, and how it affects you, and what you do, on a daily basis.

What is the *National Do Not Call Registry*?

This new registry was established through the efforts of the Federal Trade Commission, the Federal Communications Commission and state officials. The National Do Not Call Registry is a list of telephone numbers from consumers who have indicated their preference not to receive telephone solicitation calls. In basic terms, if an individual's telephone number appears on this do not call list then the law prohibits telephone solicitation calls to the registered telephone number. It is important to note, the law creating the National Do Not Call Registry prohibits solicitation calls to specific telephone numbers. There are some limited exceptions which we will discuss later in this article.

How does this legislation affect you?

As professionals working in an industry where heavy phone use is the norm, this new legislation will have an impact on how you utilize the phone as a customer communication tool. In other words, Producers will be responsible for complying with the requirements set up by this new legislation,

Under the National Do Not Call provisions, American Income and National Income are required to create and maintain an Internal Do Not Call List. Specifically, CAS has been modified to automatically compare consumer names (leads) that are loaded to the national and internal Do Not Call Registries.

If a consumer requests not be contacted by anyone representing us for future solicitation purposes, then we are required to place the consumer's telephone number on our Internal Do Not Call List and we may not contact the consumer again. This applies even if there is an established business relationship with the consumer. You must notify your SGA of a customer not wanting to be contacted by a Producer representing AIL or NILICO again and you must also notify the Home Office. You can do this one of two ways. You can go through CAS or you can e-mail details to aildonotcall@ailife.com or nildonotcall@ailife.com. Please provide the name, phone number, policy number (if applicable) and address of the customer making the request.

What are the exceptions to the rule?

The provisions of this law do not impact companies with which a consumer has an established business relationship or who have received prior written expressed authorization for the company to make contact by phone. Even if a consumer's telephone number is on the National Do Not Call Registry, if a company has an established business relationship with that consumer, then the company may place a telephone solicitation call to the registered number. For our purposes, an "established business relationship" is limited to the following:

Active Policyholder. An active policyholder is considered to be anyone with individual or group coverage (including covered members of a group policy) issued through American Income or National Income.

Lapses. A lapsed policyholder is considered to have had an established business relationship with us but contact for solicitation purposes is limited to an 18 month period following the date of their last payment.

Inquiries. An individual who has made an inquiry or request for information from the Company within the past three months.

What's the final word?

It is important to remember that all leads must be loaded into CAS so the proper evaluations can be done. Your SGA will be able to answer any questions regarding this procedure.

Please note, a failure to comply with these Do Not Call Registry laws can result in fines of up to \$11,000 per violation.

For more information on the Do Not Call Registry, compliance issues regarding this new legislation and details on how to submit a number to our internal registry, log onto www.ailife.com.

Promoted To Supervising Agent

Michael Allen Rick Mandield

Katherine Bachmann New York

Eric Bailly Rick Alnie South Discour

Michael Bedard Rick Alvig Washington

Natanael Betances Ton Williams Divide

John Boozer smeile P smalls W Centros

John Breedlove Ali Shahrak North Eurolous

Samuel Byrd Fire Ciglione New York

Charles Carr Ali Shahnik Vienna

Redand Cheney Alog Maren Onneur

Ernesto Conder The M.Cohov. Caldomia

Michael Cooper Cheneser Burnap Joshua Cox

Karen Eby

Scott Smith

Pateick Fowler

Rad Allow

Washingson.

Michigan

Севент-Вишар 1Binosia

Michael Flohl Courtney Darsch Cognote-Briston Circle one Prisons Mana Saures Manya laseron

> Tour Williams Florida Elias Kurhan Continue Busies Massas luyeria

Marc Morrors

Rick Alan

Eddy Hidalgo

Horita

Tom Williams

Horace Johnson

Chin

Gabriella Galavia Ryan Kos Can Phillips Era Giglague New Mexico New Jensey

Robert Garofoli Trinity Lafferty Risck Manuferla Sushing Venus

Lawrence Gitonga Joseph Logue Enc Cindione New Jersey Guy Grondessas

Jean-Marc Louis New York

Sarah Lundgren General Burnan Himms

Latricia Mukle Tyroni Conard Maryland John Martin

Boben Hughes North Carolina Richard Miller Tom Williams

Rebecca Moffitt

Thomas Metanya Williams-Williams Chorga

Wesley Paul Mate Zipper Florida

Juan Partobanco Florida

Jarge Rubio Eric Ciglione Neen York

Roberta Rushon Rick Alug

Napoleon Russell William Williams Coorgia Nathan Schwartzberg

Scott Smith

Glenn Shute

Barbara Southard Ali Shahak

Virginia Daniel Stelzer Scott Sustrly

fllmass Denis St. Pierre Carlier

Juan Tafolla Scott Stialthy Illiamies

Julio Vazquez North Carolina

Martin Waynick Centrer-General Mission

Jeff Whitenight Robert Huches North Carolina

Promoted To General Agent

Ryan Casaidy Gulione-Droter Massachusette

Gregory Drake Have

Russell Graham Giglione-Brister

Heather Maderia Giglione-Briston Massachusetta

Shaun Mitchell Genner-General

Richard Nye Rick Monstield Nancy Parker Massachusetts

Efraio Rodrigues Intrace Fugats
Puchta Rico

Christine Hujber

Donald Shuck Mark Hancock

Navarro Simmons Clemestra Jeneser Miserum

Promoted To Master General Agent

Christopher Benjamin Rhyde bland

Daniel Connell Day Colon

Jason Crain Vand Boom Texas

Barry Dillah Eng Giglione

Burry Garelick New Jeney David Hamilton

Robert Smith

Chahima

Frie Cigliote New Jeney Brian Quinn General General Tim Schroeder Nick Nitkersald

LegateInten Nathaniel Wiggins Company Comment



Timothy Cruise

Woodridge, IL



David Wang

Woodridge, IL



Alan Tahmazan

Los Angeles, CA



. William Hathorne

Woodridge, IL



Marlon Underwood

Woodridge, IL



Karen McQueid

Auckland, NZ



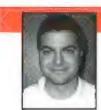
Robert Ulreich

Concord, CA



Beodie O Brien

Kanata, ON



Michael Nowak

Rochester, NY



. Colin Pierre

Camp Springs, MD

September Production

All Time Record to Beat

Month: \$51,235 Net ALP Marion Underwood

| Name | Net ALP | NG* | Rtn | MGA | SGA |
|-------------------------|----------|-----|------|-------------------|-------------------|
| 1. Timothy Craise | \$30,335 | | 76.0 | Steven Jakubczak | Scott Smith |
| 2. David Wang | 25,506 | | 75.8 | David Wang | Scott Smith |
| 3. Alan Tahmazian | 24,950 | 98 | | David Iriye | David Cohen |
| 4. William Hathome | 24,611 | 92 | | Eric Nichols | Scott Smith |
| 5. Marion Underwood | 23,231 | | 68.4 | Marion Underwood | Scatt Smith |
| 6. Karen McQuoid | 21,790 | | 69.7 | Lawrence Hauck | Steve Friedlander |
| 7. Robert Ulreich | 21,670 | | 84.0 | Roger Johnson | Jatoft-Feti |
| 8. Brodie O'Brien | 19,658 | 96 | | Corey Friesen | Rick Altig |
| 9. Michael Nowak | 19,501 | 89 | | Jim Bianchi | Durhon Oldham |
| 10. Colin Pierre | 19,158 | 93 | | | Tyrone Conard |
| 11. Hurst Kopp | 18,995 | 97 | | | Nick Nitkowski |
| 12. Christopher Daidone | 18,539 | 100 | | Derek Hartley | Ali Shahrak |
| 13. Omar Hashimi | 18,506 | 86 | | Steve Foti | Jatoft-Foti |
| 14. Max Quasem | 18,167 | 100 | | Erik Graham | David Cohen |
| 15. Allan Gilbert | 17,002 | | 78.1 | Denise Gilbert | Scott Smith |
| 16. Scott Remmey | 16,522 | | 79.2 | Jeffrey Dinocento | Eric Giglione |
| 17. Miki Hampton | 16,354 | 100 | | Ronald VanWoesik | Vlad Basov |
| 18. Daniel Potilechio | 16,314 | | 73.4 | David Wang | Scott Smith |
| 19. Heather Maderia | 15,972 | 92 | | John Baldo | Giglione-Brister |
| 20. Rachel Arenas | 15,864 | 81 | | Ryan Stenglein | Rick Altig |

· Percentage of Net to Gross

YTD Production

All Time Record to Beat

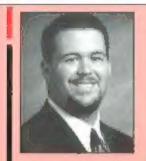
YTD: \$277,779 Net ALP Marion Underwood

| | Name | Net ALP | NG* | Rto | MGA | SGA |
|------|-------------------|-----------|-----|------|-------------------|-------------------|
| • 1 | Rusty Jewell | \$214,018 | 83 | | Rusty Jewell | Nick Nilkowski |
| . 2 | David Wang | 193,020 | | 75.8 | David Wang | Scatt Smith |
| | Timothy Cruise | 181,146 | | 76.0 | Steven Jakubczak | Scott Smith |
| | Marion Underwood | 156,697 | | 68.4 | Marlon Underwood | Scott Smith |
| • 5 | Curt Snow | 140,263 | | 72.4 | Gloria Sanchez | Jatoff-Foti |
| . 6 | James Dattilo | 138,898 | | 69.7 | James Dattito | Marc Zipper |
| . 7 | Matthew Wolfanger | 134,879 | | 87.6 | Paul Rumbuc | Durhon Oldham |
| 8 | Mary Ann Gaelic | 123,140 | | 75.0 | Lawrence Hauck | Steve Friedlander |
| | Michael Nowak | 122,049 | 89 | | Jim Bianchi | Durhon Oldham |
| * 10 | Karen McQuoid | 120,108 | | 69.7 | Lawrence Hauck | Steve Friedlander |
| 11 | Robert Ulreich | 118,374 | | 84.0 | Roger Johnson | Jatoft-Foti |
| 12 | Ruben Soberanes | 116,454 | | 67.7 | Doreen Ryan-Foti | Jatoft-Foti |
| 13 | Russell Morris | 113,600 | | 85.7 | | Marc Zipper |
| 14 | Abdulrazzag Ahmed | 111,690 | | 75.1 | Zulfikar Bhukera | Scott Smith |
| 15 | Scott Remmey | 106,851 | | 79.2 | Jeffrey Dinocento | Eric Giglione |
| 16 | Jennifer Baron | 103,759 | | 76.2 | William Cook | Tom Williams |
| 17 | Jinzhou Zhao | 102,980 | | 88.8 | Rob Hay | Rick Altig |
| 18 | Gaurang Pandya | 102,802 | | 76.5 | Gaurang Pandya | Joshua Chalom |
| 19 | Yvonne Hemandez | 102,471 | | 81.7 | David Iriye | David Cohen |
| 20 | Allan Gilbert | 102,385 | | 78.1 | Denise Gilbert | Scott Smith |

Percentage of Net to Gross

Heart of a Champion

SPOTLIGHT OCTOBER 2003 WWW.AILIFE.COM



FROM THE DESK OF: Bo Gentile Assistant Vice President National Recruiting

It is not the size of the person but the size of their heart that mattrers.

- Red Polland

When I sat down to write this article, I found myself reflecting on the movie I watched the night before -Seabiscuit. Seabiscuit is based on the true story of the half-blind ex-prizefighter, Red Pollard, the old-school frontier mustang-breaker, Tom Smith, and the millionaire, Charles Howard, who teamed up to develop a failing, undersize racehorse with crooked legs into 1938 s Horse of the Year,

The movie takes place during some of the bleakest years in American history. While many people were surviving the daily misfortunes of the Depression, Seabiscuit won America's heart and captured her hopes. In fact, this floundering horse commanded more printed news-space than FDR or Hitler.

For those of you who have seen this movie, you will understand why I titled this article, heart of a champion. For those of you who haven t, Seabiscuit is a classic tale of an underdog who becomes the victor by his sheer will, or rather his heart, to win.

In one of the scenes, Seabiscuit was rivaled against War Admiral, 1937 s Triple Crown Winner. War Admiral was the absolute picture-perfect horse. Despite Seabiscuit s up-and-coming record as a contender, he was considered a major underdog. However, that did not matter. It did not matter, because as a team, the owner, jockey, trainer and, most of all, Seabiscuit wanted to win more.

As I was watching this great movie, I found myself relating it to American Income and National Income and how as a Company we have proven time and time again - no matter what the odds - that we can set records for both production and recruiting.

This brings me to the point of my article. We all know, if you want something bad enough, despite everyone around you saying you can t, and having the heart of a champion - like Seabiscuit - nothing can stop you from reaching that goal.

American Income and National Income s sales force has the heart of a champion when it comes to taking our recruiting efforts to the next level.

In fact, we coded over 485 Producers in the month of October. Five hundred codes a month is the next level in our recruiting effort, and that next level is what we need to strive to accomplish during these final months of 2003.

You have heard — and read — over and over — from Roger and your SGAs - that with an increased number of Producers in the field we can t help but have an increased number of sales.

Yes, sometimes, we can try to raise the production goals of our current sales force, but it is proven that when you recruit more Producers you will see an overall total production increase. Recruiting is the key to success in reaching our production goals — it is that simple!

Having said that, I implore you to set goals for recruiting. Challenge yourself. Remember, if you have the heart of a champion, you will reach those goals and never look back.

I would also like to take this time to thank you for the tremendous effort you have put forth so far toward recruiting. I believe we have only just begun to realize how big our hearts are, and how big our sales force can be. Share the opportunity!

Don't Recruit Hard, Recruit Smart!

Last February, we took a recruiting poll at our Leadership Development Seminar and the results of this poll were very interesting. The class was asked a series of recruiting questions, and here were the results:

- Only two of the 59 attendees said they had personally recruited an individual.
- Eight said they understood the different styles of resumes coming into their offices.
- Seven of 59 said they were using the AC-6 Recruiting Brochure to help in their recruiting efforts.
- Thirty-four percent said they had utilized the AC-42 Mini Recruiting CD-ROM in recruiting, but those same 20 did not know how to replenish their supply.

Examining this "on the fly" poll can give you a good idea of what is taking place in your Agencies regarding recruiting. The fact is, many of us are working hard at recruiting but not working smart.

By putting some simple tools to work, you can not only recruit efficiently but effectively. Let's take a look at some tools which will help you become a smart recruiter:

- Recruiting Brochure AC-6
- The large Recruiting CD-ROM AC-41
- The mini Recruiting CD-ROM AC-42
- Internet Ad Response Script
- Referral Video AV-42
- Convention Video AV-55, AV-56 and AV-57
- Spirit of All. Video AV-1
- 2004 Atlantis Convention Video

All of the items listed above are available through General Services.

If you are not utilizing all of the resources available, you are recruiting with one arm tied behind your back. Think about that and recruit smart!







Mary Ann Guelie

Auckland, NZ



Jason Anderson Los Angeles, CA



Ernesto Conder Los Angeles, CA

September Production

All Time Record to Beat Month: \$43,409 1st Yr, Gino Tanzii

All Time Record to Beat Month: \$68,050 Net ALP Mary Ann Gaelic

| Name | 1st Year Agent | Net ALP | NG | Rin | # 1st Yr Agents | MGA | SGA |
|--------------------|-------------------|------------|-----|------|--------------------|----------------|-------------------|
| 1. Mary Ann Gaelic | \$37,672 | \$53,505 | | 73.1 | 5 | Lawrence Hauck | Steve Friedlander |
| 2. Jason Anderson | 29,009 | 34,723 | 92 | | 3 | David triye | David Cohen |
| 3. Ernesto Conder | 22,169 | 30,711 | 100 | | 2 | David trive | David Cohen |
| 4. Dustin Venekamp | 19,937 | 22,013 | 83 | | 7 | Gregory Krier | Rick Altin |
| 5. Daniel LaMarche | 18,330 | 22,518 | 79 | | 3 | Corey Friesen | Rick Altig |

TO Production

All Time Record to Beat

YTD: \$142,726 1st Yr. Vladimir Opra

All Time Record to Beat

YTD: \$237,992 Net ALP Viademir Opra

| Name | 1st Year Agent | Net ALP | NG | Rin | # 1st Yr Agents | MGA | SGA |
|--------------------|-------------------|------------|----|------|--------------------|----------------|-------------------|
| 1. Mary Ann Gaelle | \$172,457 | \$298,333 | | 73.1 | 5 | Lawrence Hauck | Steve Friedlander |
| 2. Jason Anderson | 74,834 | 111,524 | 92 | | 3 | David Iriye | David Cohen |
| 3. Dustin Venekamp | 69,119 | 101,394 | 83 | | 7 | Gregory Krier | Rick Altig |
| 4. Michael Hardy | 54,572 | 80,982 | 95 | | 5 | Nickolay Gusev | Vlad Basov |
| 5. Allan Gilbert | 47,780 | 151,765 | | 67.0 | 3 | Denise Gilbert | Scott Smith |

Supervising Agent selection guidelines for recognition in the Spotlight are as follows: Must have one First Year Agent coded and meet all production requirements.

SPOTLIGHT OCTOBER 2003 WWW.AJLIFE.COM



Stefan Reynolds Auckland, NZ



Rochester, NY



Ft. Lauderdale, FL.



Kevin Leonard Woodridge, IL



Robert Morrison Kanata, ON

September Production

All Time Record to Beat Month: \$102,403 1st Yr. Eric Neal

All Time Record to Beat Month: \$111,262 Net ALP Eric Neal

| Name | ist Yr. Agent | Net ALP | NG | Rin | Aponts | MGA | SGA |
|--------------------|------------------|----------|----|------|--------|-------------------|-------------------|
| 1. Stefan Reynolds | \$63,719 | \$67,082 | 98 | | 9 | Lawrence Hauck | Steve Friedlander |
| 2. Dorian Oldham | 47,581 | 51,261 | | 68.2 | 6 | Steven Greer | Durhon Oldham |
| 3. Elaina Bosco | 42,178 | 49,699 | | 72.4 | 9 | William Cook | Tom Williams |
| 4. Kevin Leonard | 40,792 | 64,418 | | 73.3 | 4 | Marlon Underwood | Scott Smith |
| 5. Robert Morrison | 35,422 | 35,422 | 85 | | 8 | Timothy Simpson | Rick Altio |
| 6. Eric Tuttobene | 29,591 | 39,375 | | 75.9 | 18 | Paul Rumbuc | Durhon Oldham |
| 7. Robert Chuva | 29,483 | 32,904 | 94 | | 32 | Jeffrey Dinocento | Eric Giglione |
| 8. Robert Dunn | 29,452 | 33,796 | 88 | i | 11 | Kelth Zabrocki | Marc Morton |
| 9. Suzanne Stenger | 25,384 | 28,524 | | 72.5 | 5 | David Hausman | Eric Giglione |
| 10. Maurice Davies | 22,201 | 34,611 | | 69.5 | 2 | Roger Geering | Steve Friedlander |

YTD Production

All Time Record to Beat YTD: \$489,120 1st Yr. Eric Neal

All Time Record to Beat YTD: \$864,620 Net ALP

| Name | Tst Yr. Agent | Net ALP | MB | Rtn | Agents | MGA | SIGA |
|-------------------------|------------------|-----------|----|------|--------|------------------|-------------------|
| * 1. Robert Morrison | \$264,179 | \$264,179 | 85 | | 8 | Timothy Simpson | Rick Altig |
| * 2. Elaina Bosco | 222,353 | 297,784 | | 72.4 | 9 | William Cook | Tom Williams |
| * 3. Kevin Leonard | 212,579 | 327,463 | | 73,3 | 4 | Marion Underwood | Scott Smith |
| * 4. Shannon Richardson | 200,298 | 253,052 | | 72.0 | 3 | Joshua Robinson | Geneser-Bitman |
| * 5. Mark Reddington | 195,930 | 257,968 | | 74.0 | 2 | Paul Rumbuc | Durhon Oldham |
| 6. Eric Tuttobene | 189,689 | 267,529 | | 75.9 | 16 | Paul Rumbuc | Durhon Oldham |
| 7. Stefan Reynolds | 181,376 | 253,120 | 98 | | 9 | Lawrence Hauck | Steve Friedlander |
| 8. Maurice Davies | 169,084 | 241,644 | | 69.5 | 2 | Roger Geering | Steve Friedlander |
| 9. Dorian Oldham | 166,734 | 201,321 | | 68.2 | 6 | Steven Green | Durhon Oldham |
| 10. Brandon Ito | 150,499 | 171,866 | | 71.8 | 2 | David Iriye | David Cohen |

General Agent selection guidelines for recognition in the Spotlight are as follows: Must have two First Year Agents coded and meet all production requirements,

EXPLORE PARADISE

AN ISLAND ADVENTURE AWAITS YOU!



Winners of the Six-Month Contest will be whisked away to *The Fairmont's* premiere oceanfront all-suite resort, the *Kea Lani*. This luxurious destination has fun, sun and surf which beckons to your spirit. Take a look at some of the adventures awaiting you:

- * Snorkeling, kayaking, sailing and windsurfing
- * Island-wide excursions
- * Championship golf course and tennis courts
- * Fine dining
- * World-class spa
- * Three swimming pools
- * Spacious suites
- * Deep-sea fishing



Inside and out, *The Fairmont Kea Lani* offers everything your heart desires and all the the adventure your soul craves.

Give in to your adventurous spirit and join American Income and National Income at *The Fairmont Kea Lani* on the tropical island of Maui!

For more information on the Fairmont Kea Lani Resort, visit www.fairmont.com and browse the Hotels and Resorts menu for Wailea, Hawaii. For more information on the Six-Month contest, go to www.ailife.com or refer to the July issue of Spotlight.

THE FAIRMONT KEA LANI/HAWAII STANDINGS

Listed below are the standings for the Six-Month Contest through September 2003.

PR Reps. in Category A: 1. Leo VanDenBussche - 11,712 cards. 2. Rona Pileggi Spano - 11,149 cards.

PR Reps. in Category B: 1. Malka Arony - 8,885 cards. 2. Laurie Onasch - 8,339 cards.

PR Reps. in Category C: 1. Becky Cutler - 26 groups. 2. Jenny Williams - 25 groups.

Individual Producers:

| 1. | Timothy Cruise | \$74,579 in Net ALP | 11. | Rusty Jewel | \$48,728 in Net ALP |
|-----|-------------------|---------------------|-----|-------------------|---------------------|
| 2. | David Wang | \$67,862 in Net ALP | 12. | Michael Nowak | \$47,384 in Net ALP |
| 3. | Marlon Underwood | \$58,435 in Net ALP | 13. | Navarro Simmons | \$45,867 in Net ALP |
| 4. | Mary Ann Gaelic | \$56,102 in Net ALP | 14. | Scott Remmey | \$44,146 in Net ALP |
| 5. | James Dattilo | \$52,374 in Net ALP | 15. | Daniel Potilechio | \$42,701 in Net ALP |
| 6. | Karen McQuoid | \$51,856 in Net ALP | 16. | Nadia King | \$42,032 in Net ALP |
| 7. | Robert Ulreich | \$51,369 in Net ALP | 17. | Terry Sullivan | \$41,436 in Net ALP |
| 8. | Matthew Wolfanger | \$49,954 in Net ALP | 18. | Gaurang Pandya | \$41,207 in Net ALP |
| 9. | Curt Snow | \$49,166 in Net ALP | 19. | Jean Marc Louis | \$41,101 in Net ALP |
| 10. | Alan Tahmazian | \$48,826 in Net ALP | 20. | Rachel Arenas | \$40,080 in Net ALP |

SAs: 1. Mary Ann Gaelic - \$163,292 in Net ALP. 2. Michael Hardy - \$75,068 in Net ALP

General Agents:

| 1. | Robert Morrison | \$149,209 in Net ALP | 4. | Kevin Leonard | \$133,634 in Net ALP |
|----|-----------------|----------------------|----|---------------|----------------------|
| 2. | Stefan Reynolds | \$146,765 in Net ALP | 5. | Dorian Oldham | \$130,356 in Net ALP |
| 3. | Elaina Bosco | \$140,891 in Net ALP | 6. | Robert Dunn | \$112,426 in Net ALP |

Master General Agents:

| 1. | Paul Rumbuc | \$567,338 in Net ALP | 4, | Erik Graham | \$378,458 in Net ALP |
|----|----------------|----------------------|----|--------------|----------------------|
| 2. | David Hausman | \$411,521 in Net ALP | 5. | Jim Bianchi | \$339,137 in Net ALP |
| 3. | Lawrence Hauck | \$388,790 in Net ALP | 6. | Steven Greer | \$338,401 in Net ALP |

RGAs: 1. Rob Hay - \$838,171 in Net ALP. 2. Roger Fung - \$807,242 in Net ALP.

SGA Category I: 1. Durhon Oldham - 53% increase. 2. David Cohen - 23% increase.

SGA Category II: 1. Eric Giglione and David Brister - 63% increase. 2. Tom Williams - 7% increase.

SGA Category III: 1. David Zophin - 131% increase. 2. Joseph Manone - 43% increase.

SGA Category IV: 1. Steve Friedlander - 73% increase. 2. Jim Surace - 19% increase.



1. Lawrence Hauck

Auckland, NZ



Jin Bunchi Rochester, NY



Rochester, NY



Los Angeles, CA



William Cook Fr. Lauderdale, FL

September Production

Month: \$190,653 1st Yr, Slav Bitman

All Time Record to Bent Month: \$236,811 Net ALP Ed Oreil

| Name | 1st Yr. Agent | Net ALP | NG | Rin | Plat Yr. Agests | SGA |
|-----------------------|------------------|-----------|----|------|--------------------|-------------------|
| 1. Lawrence Hauck | \$139,986 | \$151,506 | | 73.7 | 12 | Steve Friedlander |
| 2. Jim Bianchi | 108,340 | 120,389 | | 74.5 | 14 | Durhon Oldham |
| 3. Paul Rumbuc | 107,262 | 208,868 | | 75.3 | 16 | Durhon Oldham |
| 4. David Iriye | 76,192 | 101,705 | | 70.5 | 16 | David Cohen |
| 5. William Cook | 75,687 | 98,936 | | 70.4 | 20 | Tom Williams |
| 6. Steven Green | 75,278 | 117,381 | | 76.1 | 11 | Durhon Oldham |
| 7. Brian Quinn | 74,470 | 78,131 | 85 | | 18 | Geneser-Geneser |
| 8. Erik Graham | 71,717 | 127,908 | | 77.5 | 25 | David Cohen |
| 9. Christopher Alphen | 68,708 | 69,507 | | 79.7 | 12 | Giglione-Brister |
| 10. Marion Underwood | 63,160 | 113,225 | | 67.3 | 10 | Scott Smith |

YTD Production

All Time Record to Beat

YTD: \$1,705,178 1st Yr. Slav Bitman

YTD: \$2,127,959 Net ALP Paul Rumbuc

| | Name | 1st Yr. Agent | Net ALP | NG | Rtn | #1st Yr. Agents | SGA |
|------|------------------|------------------|-------------|----|------|--------------------|-------------------|
| * 1. | Paul Rumbuc | \$935,957 | \$1,605,485 | | 75.3 | 16 | Durhon Oldham |
| * 2, | Lawrence Hauck | 764,749 | 869,899 | | 73.7 | 12 | Steve Friedlander |
| * 3. | Steven Green | 722,056 | 892,623 | | 76.1 | 11 | Durhon Oldham |
| * 4. | David Iriye | 612,801 | 716,923 | | 70.5 | 16 | David Cohen |
| * 5. | Jim Bianchi | 571,159 | 679,606 | | 74.5 | 14 | Durhon Oldham |
| 6. | Steve Foti | 462,304 | 819,155 | | 68.6 | 12 | Jatoft-Foti |
| 7. | Marlon Underwood | 452,696 | 765,730 | | 67,3 | 10 | Scott Smith |
| 8. | William Cook | 411,464 | 658,740 | | 70.4 | 20 | Tom Williams |
| 9. | Erik Graham | 408,665 | 853,338 | | 77.5 | 25 | David Cohen |
| 10. | Brian Quinn | 400,498 | 443,025 | 85 | | 18 | Geneser-Geneser |

Master General Agent selection guidelines for recognition in the Spotlight are as follows. Must have four First Year Agents coded and meet all production requirements.

SESTION AND THE MONEYESS

Retention Bonus*

| Qualifier | SGA | Bonus Amount |
|-------------------|-------------------|--------------|
| Timothy Cruise | Scott Smith | \$5,157.08 |
| David Wang | Scott Smith | \$4,336.15 |
| Robert Ulreich | Jaiott-Foh | \$4,334.00 |
| Marion Underwood | Scott Smith | \$3,716.99 |
| Karen McQuoid | Steve Friedlander | \$3,486,45 |
| Allan Gilbert | Scott Smith | \$3,230.50 |
| Scott Remmey | Eric Gigliona | \$3,139.18 |
| Matthew Wolfanger | Durhon Oldham | \$3,108.06 |
| Arnold lacoviello | Tom Williams | \$3,086.09 |
| Hurst Kopp | Nick Nitkowski | \$3,039.26 |

Total Retention Bonus Paid Out: \$546,168.94 462 Producers Qualified

Leadership Bonus*

| Qualifier | SGA | Bonus Amount |
|-----------------|-------------------|--------------|
| Lawrence Hauck | Steve Friedlander | \$9,730,52 |
| Pual Rumbuc | Durhon Oldham | \$9,482.55 |
| Steven Greer | Durhon Oldham | \$8,881.12 |
| Jim Blanchi | Durhon Oldham | \$8,428.55 |
| David Iriye | David Cohen | \$7,580.22 |
| William Cook | Tom Williams | \$6,710.98 |
| Theodore Pappas | Eric Giglione | \$5,816,60 |
| Brian Quinn | Geneser-Geneser | \$4,946.27 |
| Kevin Surles | David Zophin | \$4,538.16 |
| Steve Jakubczak | Scott Smith | \$4,342.81 |

Total Leadership Bonus Paid Out: \$147,863.00 72 Managers Qualified

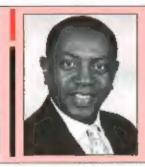
PR Bonus*

| Qualifier | SGA | Bonus Amount |
|--------------------|------------------|--------------|
| Joseph Galusha | Durhon Oldham | \$2,439.47 |
| Leo VanDen8ussche | Rick Altig | \$2,108.16 |
| Rona Pileggi Spano | Scott Smith | \$2,006,88 |
| Malka Arony | David Cohen | \$1,599.21 |
| Robin Andrade | Giglione-Brister | \$1,522.08 |
| Laurie Onasch | Joseph Manone | \$1,501.06 |
| Brenda DiSomma | Eric Giglione | \$1,154.98 |
| Susan Fuldauer | Mark Hancock | \$950,54 |
| Shannon Walker | Rick Altig | \$938.07 |
| Vivian Dwyer | Ali Shahrak | \$896.00 |

Total PR Bonus Paid Out: \$28,703.74 41 PR Reps Qualified

^{*} Only the top ten qualifiers in each bonus category are shown. A full list of bonus qualifiers is provided on the inserts accompanying this magazine.

Welcome to the Board



INTRODUCING:

Baxter Atkinson

President of the American Federation of School Administrators

Baxter Arkinson, President of the American Federation of School Administrators (AFSA), has been selected to sit on American Income s Labor Advisory Board. Mr. Atkinson brings a wealth of knowledge and experience to this one of a kind labor advisory board.

AFSA is the only national education organization providing labor, professional, and occupational services to public school principals, vice principals, administrators, and supervisors.

Mr. Baxter's career in labor and education leadership spans 34 years and counting. He was elected to his current post as president in July of this year. Mr. Baxter previously served as vice president of the AFSA's General Executive Board, the union's governing body.

Before taking the position with AFSA's General Executive Board, Mr. Baxter was the treasurer of the Connecticut

Federation of School Administrators. He also served as president of the Hartford Principals and Supervisors Association, AFSA Local 22,

Mr. Baxter began his career in education leadership in 1978 when he worked as a principal and vice principal in the Hartford Public School system. In 1989, he became the principal of Mark Twain Elementary School. Mr. Baxter remained in this post until he was elected president of Local 22.

It is through the guidance and recommendations of AIL's Labor Advisory Board that we are able to provide resources and programs which are beneficial to working families. We hope Mr. Baxter's presence on the board will provide a broader union perspective in order to continue to make this goal possible. We are looking forward to a long partnership.

LABOR ADVISORY BOARD MEMBERS

Paul Almeida, President Dept. for Prof. Employees

Stunri Appelbaum, President RWD Union/UFCW

Bustler Atkinson, President AFSA

Ronald Ault, President Metal Trades Department

Morton Bahr, President CW/A

Dave Barrett, Former Premier Province of British Columbia

Theodore Bikel, President AAAA

William Burrus, President APWU

Som Cabral, President Int I Union of Police Assoc.

Doug Dorlty, President UFCW

John Dougherty, President OPCM Int | Association

Gerald Feder, LAB Secretary Feder and Associates

Edward Fire, President IUE/CWA

M.A. Mac Fleming, President Brotherhood of MWE

Patricia Friend, President

Larry Gregoire, President Int I CWUC/UFCW

James Grogan, Jr., Gen. Pres. AWIU

Don Hahs, Int I President BLE

Sonny Hall, President TWUA

James Floffa, General President Int | Brotherhood of Teamsters

Joseph Hunt, General President Int I Assoc. of BSORIW

Frank Hurt, Int l President BCTGM

Gloria Johnson, President CLUW

Newton Jones, Int | President

Gregory Junemann, Int I Pres-IFI'TE

George Kourpias, President ARA, AFL-CIO

Thomas F. Lee, President

AFM of the U.S. and Canada William Lucy, Sec-Treasurer AF5CME

Leon Lynch, Vice President USWA

Martin Maddaloni, Gen. Pres. UAJAPPFI

Hon. Ray Marshall Former US Secretary of Labor

Warren Mart, Gen. Sec. Treas. JAM.

Terry O Sullivan, President LIUNA

Oscar Owens, Sec-Treasurer Amalgamated Transit Union Jules Pagano, Exec. Director AJL Labor Advisory Board

W. Dan Pickett, President

Clyde Rivers, Assoc. President CSEA

Cecil Roberts, President UMWA

Milton Rosado, President LCLAA Michael Sacco, President

Robert Scardelletti, Int'l Pres.

TCIU Harold Schaitberger, President Edward C. Sullivan, President BCT Department

Michael Sullivan, Gen. Pres. SMW/A

John Sweeney, President AFL-CIO

George Tedeschi, President

Richard Trumka, Sec-Treas. AFL-CIO

Tim Tuttle, President AFGWU

Gene Upshaw, President

Hugh Walsh, Asst. Exec. Dir. All, Labor Advisory Board

Donald Wightman, President UWUA

James Williams, Gen. President **IUPAT**

Boyd Young, President PACE Int I Union

William Young, President NALC:

Hon. Speaker Jim Wright, Honorary Member of LAB

EXECUTIVE COUNCIL

American Income and National Income Salute the Executive Advisory Council. . .

Organized in 1999, the American Income Life Executive Advisory Council comprised of our most outstanding State General Agents.

All, and NILICO Council members have some of the most innovative minds within the Company and represent the true spirit of success. Members are committed to the Council's redo of "Continuing the legacy, carrying the torch," thereby ensuring the continued and increasing growth of American Income in this new era.



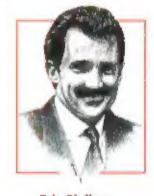
Rick Altiq



David Cohen



Larry Geneser



Eric Giglione



Bill Jennings



Joseph Manone



Marc Morton



Durhon Oldham



Ali Shahrak



Scott Smith



Jim Surace



Tom Williams



| Category I | | SEPTEN | 1BER PI | RODUCTIO | YEAR TO DATE PRODUCTION | | | | | |
|---------------|-----------------|-----------|-----------------|-----------|-------------------------|------|-----------------|-----------|----------------|-------------|
| SGA | 1st Yr Agent | Standard | % Off Stided | Net ALP | NG | Rta | 1st Yr Agent | Standard | % ()! Stdrd | Net ALP |
| Durhon Oldham | \$351,277 | \$164,400 | 214 | \$526,712 | | 75.9 | \$2,331,151 | \$997,200 | 234 | \$3,332,637 |
| Rick Altig | 965,213 | 596,400 | 162 | 1,541,953 | | 68.3 | 8,168,268 | 5,367,600 | 152 | 13,039,690 |
| Vlad Basov | 161,823 | 123,600 | 131 | 196,281 | | 68.2 | 1,202,954 | 1,112,400 | 108 | 1,655,036 |
| David Cohen | 236,363 | 192,000 | 123 | 406,502 | | 71.9 | 1,748,906 | 1,728,000 | 101 | 2,886,132 |
| Scott Smith | 323,506 | 276,000 | 117 | 651,082 | | 67.9 | 2,776,296 | 2,484,000 | 112 | 5,320,864 |
| Jatoft-Foli | 166,420 | 164,400 | 101 | 321,110 | | 68.7 | 1,379,362 | 1,588,800 | | 2,583,091 |





Eric Giglione & David Brister

| Category II | 1 | SEPTEMBEH PRODUCTION | | | | | | YEAR TO DATE PRODUCTION | | | | |
|------------------|-----------------|----------------------|---------------|-----------|----|------|-----------------|-------------------------|---------------|-------------|--|--|
| SGA | 1st Yr Agent | Standard | % Of Stdro | Net ALP | NG | Ritn | fet Ve Apent | Standard | % Of Stdrd | Net ALP | | |
| Giglione-Brister | \$236,496 | \$96,000 | 248 | \$261,073 | | 72.7 | \$1,599,516 | \$864,000 | 185 | \$1,754,660 | | |
| Tom Williams | 154,709 | 84,000 | 184 | 237,704 | | 67.6 | 837,698 | 756,000 | 111 | 1,684,493 | | |



oseph Manone

| Category III | | SEPTEN | IBER PI | RODUCTIO | N | | YEAR TO DATE PRODUCTION | | | CTION |
|---------------|-----------------|----------|---------------|-----------|----|------|-------------------------|-----------|---------------|-------------|
| SGA | 1st Yr Agent | Standard | % Of Stand | Net ALP | NG | Rtn | 1st Yr Agent | Standard | % Of Stdrd | Net ALP |
| Joseph Manone | \$86,254 | \$68,400 | 126 | \$163,285 | | 73.7 | \$607,284 | \$615,600 | | \$1,396,248 |
| David Zophin | 77,395 | 68,400 | 113 | 97,118 | | 79.1 | 590,194 | 615,600 | | 836,821 |
| Mark Hancock | 73,150 | 68,400 | 107 | 125,513 | | 69,5 | 398,649 | 615,600 | | 811,982 |



Steve Friedlander

| Category IV | | SEPTEN | YEAR TO DATE PRODUCTION | | | | | | | |
|-------------------|-----------------|----------|-------------------------|-----------|----|------|-----------------|-----------|---------------|-------------|
| SGA | Tsj Yr Agent | Standard | % O1 Stdrd | Net ALP | NG | Rtn | 1st Yr Agent | Standard | % Of Stdrd | Net ALP |
| Steve Friedlander | \$174,551 | \$56,400 | 309 | \$221,479 | | 73.6 | \$1,125,073 | \$507,600 | 222 | \$1,460,460 |
| Bill Jennings | 76,138 | 56,400 | 135 | 121,077 | | 68.2 | 823,959 | 507,600 | 162 | 1,132,436 |
| James Surace | 64,707 | 56,400 | 115 | 126.822 | | 68.5 | 763,721 | 645,600 | 118 | 1,305,408 |
| Gleb Ostrovsky | 59,337 | 56,400 | 105 | 74,171 | 93 | | 184,805 | 169,200 | 109 | 235,326 |



| Category VI | | SEPTEMBER PRODUCTION | | | | | | YEAR TO DATE PRODUCTION | | | |
|---------------|-----------------|----------------------|---------------|----------|----|------|-----------------|-------------------------|---------------|-----------|--|
| SGA | 1st Yr Agent | Standard | % Of Stdrd | Net ALP | NG | Rtn | 1st Yr Ageni | Standard | % Of Stdrd | Net ALP | |
| Robert Hughes | \$48,982 | \$44,400 | 110 | \$80,491 | | 70.9 | \$278,568 | \$399,600 | | \$466,787 | |



| Category VI | | SEPTEN | IBER PF | RODUCTIO | N | | YEAR TO DATE PRODUCTION | | | TION |
|------------------|-----------------|----------|---------------|----------|----|-----|-------------------------|----------|---------------|----------|
| SGA | 1st Yr Agent | Standard | % Of Stdrd | Net ALP | NG | Rtn | 1st Yr Agent | Standard | % O1 Stand | Net ALP |
| Chris Wittenbach | \$42,662 | \$21,600 | 198 | \$42,662 | 99 | | \$77,012 | \$33,600 | 229 | \$76,594 |
| Altig-Orlovic | 66,569 | 44,000 | 151 | 80,948 | 81 | | 286,556 | 220,800 | 130 | 344,733 |

SPOTLIGHT OCTOBER 2003 WWW.AILIFE.COM

MONETARY DONATIONS

American Income and National Income

- Contributed \$2,500 to the Lupus Foundar on
- Gave \$2,500 to the Hadassah Medica Organization
- Donated \$2,500 to the Animal Protective Foundation.
- Donated \$5 000 to LRA's Annual Labor Awards dinner honoring Dennis Rivera and members of SER, 1199

Matt Blumert Agency

- Contributed \$300 to Bal, more's AFL-CIO COPE fund.
- Gave \$425 to Washington's AFL-CIO's Evening with Labor event
- Donated \$100 to the Badimore Professional Firefighter's golf outing.
- Contributed \$200 to the Washington D.C. AFL-CIO
- Contributed \$200 to APWo's annual convention.
- Dona ed \$475 to the AFSCME
- . Gave \$650 to the UA 486 scholarship fund
- . Gave \$550 to Ba timore's AFL-CIO go f tournament.
- Contributed \$100 to the Central Maryland AFL-CIO.
- Contributed \$500 to the Maryland/D C AFL-CIO biannual convention
- Donated \$600 to AFSCME's annual convention fund.
- Cave \$1,200 to AFL-C O Annua Leadership meeting.

latoft-Foti Agency

- Conir buted \$2,500 to the instituto Laboral de la Raza Annua Awards tinner
- Cave \$500 to the Electrical Workers' spring meeting.
- Donated \$500 to ATU Loca, 256.
- Donated \$500 to the USWA/Steelworkers' conference.
- Cave \$1,000 to UFCW's Region Eight conference
- Cave \$175 to the East Bay CCUL fundra ser and dinner
- Contributed \$75 to the Teamsters' retired picnic
- Donated \$75 to the Ironworkers' Local 155.
- Donated \$1,000 to SEIU Loca 616.
- Cave \$35 to the Mt. D abso CC L.
- Contributed \$100 to Sheetmeta, Workers' Local 104.
- Gave \$35 to the East Bay CCUL month y meeting fund
- Donaled \$15 to the Teamsters retiree luncheon

Contributed \$250 to the Teamsters for raffle prizes.

- Gave \$125 to a CCUL fundraiser
- Donated \$35 in prizes for a CCUL silent auction.
- Gave \$500 to the San Mateo CLC COPE banquet
- Contributed \$2,000 to the CSEA annual convention.
- Contributed \$175 to the Patelco Credit Union's auction
- Donated \$550 to the Machinists' District Lodge 190.
- Gave \$200 to California Bald Eagle Foundation.
- Gave \$250 to the CLC Labor Day picnic.
- Donated \$1,000 to SEIO Local 250
- Gave \$250 to UFCW's Silverstein scholarship fund
- Donated \$90 for door prizes to the CCUL.
- Contributed \$250 to the Shop Ironworkers' Local 790.
- Contributed \$2,500 to Contra Costa's labor dinner
- . Gave \$200 to UFCW's golf outing,

Shashi Parekh Agency

Contributed \$1,000 to the Sheriffs' Association

Ali Shahrak Agency

- . Gave \$345 to North Carolina's Umon Community fund.
- Contributed \$270 to the Virginia AFL-CIO.

Robert Smith Agency

- Contributed \$395 to the Building Trades Dollars Against Diabetes golf outing.
- Donated \$500 to the Western Oklahoma Building Trades annual conference
- Donated \$500 to the annual Oklahoma Credit Union League's conference.
- Contributed \$250 to the IWFR Freedom Bus Ride event
- Donated \$325 to Oklahoma's Association of Home Care's conference

Jim Surace Agency

- Gave \$1,000 to the Greater Stark County AFL-CIO scholarship fund
- Contributed \$100 to the AFL-CIO.
- . Gave \$100 to United Way/Labor's kick-off clam bake

Total \$37,470.00

OTHER DONATIONS

Matt Blumert Agency

- Gave four cases of food to UFCW 392 for strike relief
- Donated 48 cases for food to the Baltimore AFL-CIO's holiday food drive.
- Contributed two dozen dolls to the AFL CIO's holiday basket giveaway

Showing Our Support Dallas Agency Supports TWU 556



On Wednesday, Aug. 13, 2003, "Working for free is not for me," was the chant of Southwest Airlines flight attendants at the Austin-Bergstrom International Airport. OPEIU Local 277 member, Jennifer Opra, a Public Relations Representative with the Vlad Basov Agency, and, her mother, Jacky Watson attended the Austin demonstration to provide refreshments and show their support. In August, Transport Worker's Union members demonstrated at airports across the country to rally against the unfair working practices upheld by Southwest Airlines.

On Thursday, Aug. 14, 2003, Jennifer Opra and local Transportation Worker's Union members were joined by Vladimir Opra, an MGA, Dmitriy Goncharuk, a GA, and Dave Fadden, a Producer, all with the Vlad Basov Agency, at the Dallas Love Field Airport. They participated in this demonstration to show flight attendants they were supported by the OPEIU Local 277.

Southwest flight attendants say they do not have access to retirement insurance or pension plans, and they work about 23 hours a month without pay. Southwest flight attendants are required to tidy up planes while passengers get off and on. They are not paid during this time, and no other airline makes a similar request.





The campaign for contracts started last Valentine's Day. The two sides recently exchanged economic proposals, and the union describes the negotiations as being "far apart" on many issues. The flight attendant contract is the last major labor union lacking a new contract from Southwest Airlines, which is trying hard to keep its cost advantage over the larger carriers experiencing economical woes.

Union leaders have launched a "Tough LUV" (LUV is the Southwest Airlines stock symbol) campaign to protest this impasse.





Debbie Enstedt Winnipeg, MB

Category A



Rona Pileggi Spano Woodridge, IL



Vivian Dwyer Raleigh, NC

Category



Malka Arony Phoenix, AZ



Catherine Briggle Phoenix, AZ

Category



Jennifer Opra Irving, TX



Donald Spohn Columbus, OH

September Production

| ₽R Manager | MarGardy C | |
|-------------------|------------|---------------|
| 1. Debbie Enstedt | 12,961 | Rick Altig |
| 2. Malka Arony | 6,993 | Steve Hartman |
| 3. Charles Hill | 4,079 | Jatoft-Foti |

Month: 18,960 cards Anthony Gentili

| Consum a | No. Carios | 36. |
|-----------------------|------------|---------------|
| 1. Rona Pileggi Spano | 4,685 | Scatt Smith |
| 2. Vivian Dwyer | 4.625 | Ali Shahrak |
| 3. Gheryl Cook | 2,516 | Durhon Oldham |
| 4 Susan Gilbert | 2,280 | Scott Smith |
| 5. Al Wall | 1,900 | Joshua Chalom |

| ∢Caingury 6 | No Garni | Sign |
|----------------------|----------|----------------|
| 1. Malka Arony | 4,016 | Steve Hartman |
| 2. Catherine Briggle | 2,793 | Steve Harlman |
| 3. Anne Bowyer | 2,565 | Akers & Altig |
| 4. Laurie Onasch | 2,553 | Manone & Altig |
| 5. Brenda Swecker | 2.059 | Chris La Fond |

| A) The | PR Group Production Becomb | 7 |
|--------|----------------------------|---|
| Month: | 125 groups Darrell Dorey | |

| -Category-C- | _ frança | |
|-------------------|----------|---------------|
| 1. Jenniler Opra | 14 | Vlad Basov |
| 2. Donald Spohn | 11 | Marc Morton |
| 2 Jaime Midtho | 11 | Dan Phillips |
| 2. Mark Gagliardi | 11 | Jatoft-Foti |
| 3. Maika Arony | 10 | Steve Hartman |
| 3. Billy Sauers | 10 | Tom Williams |
| 3. Becky Cutter | 10 | Bitt Jennings |

7.00 Production

| «PR Manager | ilia Carda | |
|----------------------|------------|---------------|
| *1. Debbie Enstedt | 183,423 | Rick Altig |
| *2 George Farenthold | 39.192 | Darhon Oldham |
| 3. Charles Hir | 32,207 | Jatoft-Fot |

YTD: 61 879 cards Denise Bowyer

| 45 | icepory A | No. Louis | |
|-----|--------------------|-----------|---------------|
| *1. | Rona Pilaggi Spano | 40,328 | Scott Smith |
| *2 | Brenda DiSomma | 22 360 | Eric Giglione |
| *3. | A chard Meshulam | 20 782 | David Cohen |
| 4 | Al Wall | 20 636 | Joshua Chalom |
| 5. | Joseph Galusha | 20 466 | Durhon Oldham |

| Сатициту. Н | i dle-Gurd ed | TO DOM: |
|----------------------------------|----------------------|----------------|
| *1. Laurie Onasch | 20 957 | Manone & Altig |
| *2 Malka Arony | 19 711 | Steve Hartman |
| *3. John W Kinson | 14,776 | Geneser-Bitman |
| 4. Irene Rurycz | 13,828 | James Surace |
| Brenda Swecker | 13,373 | Chris La Fond |

YTD: 514 groups Oarrel Dorey

| Category Din | | |
|---------------------|----|--------------|
| *1. Becky Cutler | 66 | Marc Morton |
| *2. Dona d Spohn | 65 | James Surace |
| *2. Kenneth Alt.zer | 65 | Rick A.tig |
| 3. Jenny Williams | 60 | B I Jennings |
| 4 Richard Case | 59 | Marc Morton |

Category A = SGA categories one and two. Category B = SGA categories three, four five and six. Category C = Top number of group cradits signed from all SGA categories. Public Relations Manager selection guidelines for recognition in the Spotlight are as follows: Must have two PR Representatives coded and meet all production requirements:

DISCOVER A
WORLD OF WONDER
DISCOVER



PARADISE ISLAND, THE BAHAMAS
KILA 8-11 2004

Qualifiers

| Joseph Galusha \$2,439.47 |
|--|
| Rona Pileggi Spano \$2,006.86 Malka Arony \$1,599.21 Robin Andrads \$1,522.08 Laurie Onasch \$1,591.06 Brenda DiSomma \$1,154.98 Susan Fuldauer \$950.54 Shannon Walker \$938.07 Vivian Dwyer \$896.00 Becky Cutler \$889.19 George Farenthold \$879.06 Anne Bowyer \$822.00 Irene Ruryez \$687.96 Frances Christie \$670.08 Jacqueline deVooght \$601.08 Jenniter Opra \$600.92 Jalme Midtho \$563.50 |
| Malka Arony \$1,599.21 Robin Andrads \$1,522.08 Laurie Onasch \$1,591.06 Brenda DiSomma \$1,154.98 Susan Fuldauer \$950.54 Shannon Walker \$938.07 Vivian Dwyer \$895.00 Becky Cutler \$889.19 George Farenthold \$879.06 Anne Bowyer \$822.00 Irene Hurycz \$687.96 Frances Christie \$570.08 Jacquetine deVooght \$601.08 Jenniter Opra \$600.92 Jalme Midtho \$563.50 |
| Robin Andrade |
| Laurie Onasch Brenda DiSomma S1,581.06 Brenda DiSomma S1,154.98 Susan Fuldauer S950.54 Shannon Walker Vivian Dwyer Becky Cutler George Farenthold Anne Bowyer Irene Hurycz Frances Christie Jacqueline deVooght Jenniter Opra S563.50 |
| Brenda DiSamma \$1,154,98 |
| Susan Fuldaver \$950.54 |
| Shannon Walker \$938.07 Vivian Dwyer \$896.00 Becky Cutler \$889.19 George Farenthold \$879.06 Anne Bowyer \$822.00 Irene Rurycz \$687.96 Frances Christie \$670.08 Jacquetine deVooght \$601.08 Jenniter Opra \$600.92 Jalme Midtho \$563.50 |
| Vivian Dwyer \$896.00 Becky Cutter \$889.19 George Farenthold \$879.06 Anne Bowyer \$822.00 Irene Kuryez \$687.96 Frances Christie \$670.08 Jacquetine de Vooght \$601.08 Jenniter Opra \$600.92 Jalme Midtho \$553.50 |
| Becky Cutler \$889.19 George Farenthold \$879.06 Anne Bowyer \$822.00 Irene Buryez \$687.96 Frances Christle \$670.08 Jacqueline deVooght \$601.08 Jenniter Opra \$600.92 Jalme Midtho \$563.50 |
| George Farenthold \$879.06 Anne Bowyer \$822.00 Irene Rurycz \$687.96 Frances Christia \$670.08 Jacqueline de Vooght \$601.08 Jenniter Opra \$600.92 Jaime Midtho \$563.50 |
| Anne Bowyer \$822.00 Irene Burycz \$687.96 Frances Christie \$670.08 Jacquetine deVooght \$600.92 Jaime Midtho \$563.50 |
| frene Burycz \$687,96 |
| Frances Christia \$670.08 Jacqueline de Vooght \$601.08 5600.92 Jaime Midtho \$553.50 |
| Jacqueline deVooght \$601.08 Jenniter Opra \$600.92 Jaime Midtho \$563.50 |
| Jenniter Opra \$600.92 Jalme Midtho \$563.50 |
| Jaime Midtho \$563.50 |
| The second secon |
| Acces 1000 to the contract of |
| Jenny Williams \$521.95 |
| Richard Case \$508.40 |
| Mario Soljan S498.85 |
| Robin Denham \$488.62 |
| Catherine Briggle \$471.55 |
| Mark Gagliardi \$463.36 |
| Parminder Sihota \$453.97 |
| Brenda Swecker \$599.19 |
| Al Wali |
| Casandra Robinson \$359.35 |
| Susan Kalleher \$351.70 |
| David Braisd III \$360.35 |
| Robert Dalley \$328.80 |
| Sándra Johrson \$250.52 |
| Erica Dalager \$249.12 |
| William Verbeten \$247.91 |
| Susan Gilbert \$241.74 |
| John Wilkinson \$231.08 |
| Leigh Yost \$219.69 |
| Gabriella Kleff \$215.24 |
| John Molina \$205_83 |
| Janna Khichoyan \$196.11 |
| Terrie Hobson \$195.48 |

JANUARY **FEBRUARY** MARCH MAY JUNE " AUGUST. SEPTEMBER NOVEMBER DECEMBER



1 31-3

\$28,703.74

September Bonus Qualifiers

| Lawrence Hauck | Bryan . |
|--------------------|----------|
| \$9,730.52 | \$2,971. |
| Paul Rumbuc | Jason |
| \$9,482.55 | \$2,956. |
| Steven Greer | Roger |
| \$8,881.12 | \$2,886. |
| Jim Blanchi | Joshua |
| \$8,428.55 | \$2,816. |
| David Irlye | Kirk Ku |
| \$7,580.22 | \$2,554. |
| Bill Cook | Corey I |
| \$6,710.98 | \$2,211. |
| Theodore Pappas | Camy S |
| \$5,816.60 | \$1,953. |
| Brian Quinn | David V |
| \$4,946.27 | \$1,711. |
| Kevin Surtes | Stetan |
| \$4,538.16 | \$1,603. |
| Steve Jakubozak | Dorian |
| \$4,342.81 | \$1,554. |
| Erlk Graham | Jellrey |
| \$4,315.64 | \$1,338. |
| Marc Rosen | Willian |
| \$4,003.93 | \$1,276. |
| James Dattilo | Kevin K |
| \$3,788.58 | \$1,255. |
| Ayan Stenglein | Lee Co |
| \$3,533.21 | \$1,240. |
| Christopher Alphen | Jonalha |
| \$3,295.23 | \$1,188. |
| Greg Partee | Lewis I |
| \$3,015.42 | \$1,145. |
| | |

| (|
|-------------------------------|
| Bryan Johnson |
| \$2,971.98 |
| Jason Schlomann |
| \$2,956.18 |
| Roger Fung |
| \$2,886.61 |
| Joshua Goodman |
| \$2,816.21 |
| Kirk Kupsky |
| \$2,554.97 |
| Corey Friesen |
| \$2,211.59 |
| Camy Smith |
| \$1,953.75 |
| David Wang |
| \$1,711.51 Statan Reynolds |
| \$1,603.43 |
| Dorian Oldham |
| \$1,554.93 |
| Jellrey Portell |
| \$1,338.41 |
| William Heath |
| \$1,276.66 |
| Kevin Khadivian |
| \$1,255.31 |
| Lee Conti |
| \$1,240.71 |
| Jonathan Saluk |
| \$1,188.71 |
| Lewis Prochnau |
| \$1,145.99 |

| ember Bonus Qu |
|-----------------------|
| Francisco Perez |
| \$1,135.65 |
| Temas Thundiyil |
| \$1,134.75 |
| Rick Chaptuik |
| \$1,133.16 |
| William Thompson |
| \$1,069.81 |
| Patrick Stenglein |
| \$1,056.28 |
| Tobias Jenkins |
| \$965.93 |
| Joseph Callahan |
| \$954.59 |
| Melante Cohen |
| \$954.56 |
| Elama Bosco |
| \$952.75 |
| Jason Anderson |
| \$935.64 |
| Jean Marc Louis |
| \$926.49 |
| Mary Ann Gaelic |
| \$903.41 |
| Ernesto Conder |
| \$877.72 |
| Rusty Jewell |
| \$807.76 |
| Kent Booze |
| \$799.81 Adam Kiss |
| \$590.93 |
| \$ 030.93 |
| - +0145062 |

\$329.19

\$325.48

Chris Georgiadis

| Rachel Arenas |
|-------------------|
| \$317.21 |
| Arthur Greene |
| \$315.23 |
| Erika Bonds |
| \$301.06 |
| Barrett Clayton |
| \$299.51 |
| Gilbert Franklin |
| \$285.27 |
| Anthony Walthour |
| \$274,72 |
| Joseph Cassisa |
| \$269,25 |
| Wes Elder |
| \$264,45 |
| Eric Tuttobene |
| \$245.98 |
| Brian Traboulay |
| \$164.83 |
| Hal Herman |
| \$107.37 |
| Rick Risen |
| \$88.01 |

Total \$147,863.00

RETENTION BONUS

| QUALIFIER | AGENCY | | GNALIFIER | AGENCY | | QUALIFIER | AGENCY | |
|---------------------|------------------------------|----------------|--------------------------------|------------------|------------|--|-----------------------|-------------|
| Timothy Cruise | Scott Smith | 15,157.08 | Jame Sanches | Scott Swidt | \$1,679.93 | Todd Rubes | Altig-Orlanic | \$1,279,74 |
| David Wase | Scott Smith | \$4,336.15 | Joseph Scapiring | Enc Giglione | \$1,678.68 | Hille Delazio | Asig-Orlovic | \$1,278.90 |
| | Jarofe-Fgo | 14,134.00 | Function Wallis | Bick Allig | \$1,670.88 | H. Zeber Raksular | Altig-Harrym | \$1,263.96 |
| Robert Ulreich | | | | | | | Marc Tipper | \$1,261.11 |
| Marton Underwood | Scorr Smith | \$3,716.99 | Johnny Parestan | General General | \$1,666,38 | Joseph Maore | | |
| Karen McQuoid | Sirve Fredlander | \$1,486.45 | Action Westerpen | Time Militares | \$1,652.99 | Gregory Drake | Geneser-Bitman | \$1,259.76 |
| Allan Gilbert | Scott Smith | \$3,230.50 | Oristopher Georgiadis | Eric Giglione | \$1,649,95 | Join Partibuogi | Tom Williams | \$1,25B.89 |
| Scott Remmey | Env. Gigbare | \$1,119.10 | Opid Admini | Eric Giglione | \$1,648,17 | Parcela Drury | the Hancock | \$1,258.36 |
| Haithew Wollanger | Curton Oldiram | \$3,1011.06 | Edward Einschmitzum | firic Giglione | \$1,647.45 | Asher Lavallee | Rick Alvig | \$1,258.22 |
| Armold factorists | Tom Williams | \$3,086,01 | Claudia Nobrigues | Japan Fron | \$1,613.34 | Soland Povell | Tyrone Conard | \$1,255.98 |
| | | | | Bick Aling | \$1,409,54 | fory Kennedy | Rick Altig | \$1,750.00 |
| Hursi Knopp | Hick Hithowshi | \$3,019.26 | Starpenet Gojral | | | | | \$1,249.08 |
| Alan Laboration | David Cohen | 37,994.06 | Country Darids | Sigione-Britter | \$1,605.93 | James Brey | Gary Blees | |
| William Hathorne | Scott Smith | \$2,95 1 13 | Plania Bellajaro | Hick Allig | \$1,601.46 | Sean Grillen | Genesar-Geneser | \$1,241.70 |
| Robert Olson | Scott Smith | \$2,127,37 | Relly Histomers | Mac Tipper | \$1,597.68 | Shalaisha Carr | Eric Giglione | \$1,240.68 |
| Dani Popledug | Scott Smith | \$2,223.36 | Timothy Muster | Burban Oldbarn | \$1,593.93 | Michael Berk | Geneuer Gemeser | \$1,240,29 |
| Rudi Camenzind | David Cohen | \$2,354,37 | Maxime Honly | Barid Zeptile | \$1,593.27 | Frank Silvera | Eric Gylione | 51,238.76 |
| Elmora Mundell | Scott Smith | \$2,724.41 | Joshua Wine | Ride Altig | \$1,585,80 | Tod Brown | Harli Hancock | \$1,238.18 |
| | | | | Geneser-Bitman | \$1,583.25 | Byan Sus | Eric Giglione | \$1,237.42 |
| Stephen Flecker | Eric Giglione | 12,614.11 | Hichael Jeslin | | | | David Cohen | \$1,235,25 |
| Hary Ann Gaelic | Steve Friedlander | 22,611.62 | Panidi Pani | Ours La fend | \$1,539.91 | Roddy Tumachika | | |
| Yvonne Hemandez | David Cohen | \$2,612.21 | William Burbanh | Duchen Glebann | \$1,571,29 | john flireadgill | Smc Giglione | \$1,232,49 |
| Paramjir Sangha | lock Alba | \$2,664.17 | Yanessa Oristian | Governe-General | \$1,568,49 | Arthur Carrer | David Cohen | \$1,231.65 |
| Travis Vandeberghe | Nick Albig | 57.575.49 | Rand Planton | David Cohen | \$1,553.97 | Briste Hennick | Marc Horson | \$1,125,14 |
| Non friedlander | Eric Giglione | 52,568.79 | Robert Congrove | Hart Eigner | \$1,511.54 | Eurlikar Bharkers | Scott Smith | \$1,122.08 |
| | jodny Chylom | 52,532,42 | Renald Gerney | Durhous Oldham | \$1,527.51 | William Ellis | Durtion Oldham | \$1,221.04 |
| Preed Safigal | | | Hillary Barkdoll | Related Allig | 13,527.54 | Hark Reddington | Durtion Distum | \$1,219.23 |
| Abdulrazuag Ahmud | Scott Sauch | \$2,514.98 | | | | | | \$1,218.42 |
| john Franklin | Drawid Colores | 52,493.48 | Ramin Haghsood | Mod Raser | 11,576.31 | Juan Gurdner | Ali Druhrak | |
| Lynn Erickson | David Cohen | \$2,411.91 | Thomas Conolly | Durhon Oldbarn | 11,521,37 | Samuel Eshen | Eric Giglion? | \$1,216.31 |
| Durk Snow | Jajoft-Foti | 52,444.84 | Susanne Honro | Durhon Oldham | \$1,511.07 | Robert Ward | General-Britman | \$1,213.32 |
| Ruben Soberanes | aralt-Fati | \$2,394.63 | Jenamin Hanoitis | Joseph Harone | \$1,498.06 | Josi Telluri | Eric Gigliohr | \$1,205.70 |
| Russell Homs | Marc Doper | \$2,311.84 | N-Carner While | hick Abig | \$1,484,03 | Kelly HuDonald | Nucle Alling | \$1,205,41 |
| | | | | | \$1,481.37 | Shom Julowedo | Decision Oldlum | \$1,202.63 |
| Bradie O'Brien | Nick Albg | \$2,359.02 | Revin Appasanty | lick Allig | | | | |
| james Gapillo | Har: Japper | \$2,344.44 | Retset lim | Nich Allig | \$1,480.32 | Ayun Mangan | Aver-Whitingtil | \$1,201.80 |
| Hichael Howak | Durhon Oldbarti | \$2,346.15 | Wesley Bangs | Hid: Hig | \$1,400.06 | John Chimas | Chris La Fond | 51,201,72 |
| Scott Harin | Scote Smith | \$2,319.21 | George Stropp | Ramin Keefadii | \$1,476.65 | Streets Nayer | Lucks Whitinghill | \$1,200.66 |
| Colin Pierre | Byrnna Conurd | \$2,294,02 | Randy Downs | Durban Oldham | \$1,475.91 | James Numphries | Rob Boles | \$1,199,31 |
| | | \$2,217.04 | Hickard McDonald | Eastell-Fee | \$1,421.30 | Busty jewell | Mick Mitkowski | \$1,191.60 |
| Hichael Perkins | Jatolt-Foli | | | | | | Ourhoe Oldium | \$1,110.70 |
| Lawrence Tenamore | Scott South | \$2,232.27 | Heather Davis | Mid: Milg | 21,468.94 | Anthony Hele | | |
| Christopher Daidone | Ali Shahrak | \$2,224.71 | Julie Aprahamian | Joseph Hanne | \$1,465.31 | Nyle Bosel | beneuer-Conette | \$1,110.25 |
| Donar Haubieri | jatole-Foti | \$2,220.75 | Laterya Tudor | Scott Seeith | \$1,455.43 | Gregory Stand | Durlios Uldhum | \$1,188.98 |
| DeMario Cooper | Coneyer-Bitman | 52,211,82 | Renamen Vanlossen | Scott Smith | \$3,451,71 | Reptt Haves | Nick Albg | 31,186.65 |
| Max Quasem | David Colun | \$2,180.04 | Bers Fels | Enc Beal | \$1,409.66 | Renj Througe | Chris La Fond | \$1,185.78 |
| | Street Friedlander | \$2,174,97 | Stephen Liberto | Eric Giglione | \$1,445.81 | Michael Saracino | Durhon (Mdlum | \$1,179,24 |
| Maurice Davies | | | | | | Alfred O'Connor | Durlion Clattum | \$1,178.67 |
| Wai-Ming Works | David Calletn | 12,145.16 | Ray Eardry | fileh Ostonisky | \$1,445.78 | | | |
| Gaurang Pandya | Joshua Chalom | \$2,140,46 | Anbert Hernity | Hark Hanced: | 31,444.33 | Paula Cooper | Nick Alling | \$1,175.58 |
| Benaish Pripr | Right Albig | \$2,15 9,18 | John Huber | Enc Gigliore | \$1,443.36 | Thorais Reddoth | Remo Pawigoshi | \$1,173.85 |
| Lance Brown | David Cohen | \$2,145,23 | Revin Haines | Barrin Henladi | \$1,439.91 | Vedran Pipinit | Enc Giglione | \$1,162,68 |
| Clay-Nubia Nguyan | Yied Bason | \$2,142.10 | Barry Dilleli | Bic Giglione | \$1,428.24 | Reining Thirmpy | Steve Martman | \$1,160.80 |
| | | 12,649,68 | | Enc Giglione | 31,424.41 | Bradley Rulak | Durbon Oldlum | \$1,153.33 |
| Zachary Harr | Gary Miner | | Barry Dranton | | | the second secon | Duchou Oldham | \$1,035.96 |
| Jareany Long | wendter-latine ker | \$2,05 1.64 | Sees Itadolph | Bid: Altig | \$1,420.45 | Frederick Hadayin | | |
| Hal Merman | Durtion Old Furth | \$2,652,35 | Euren Cardwell | Hars Horison | \$1,418.16 | Daniel Blue | Gill Jennings | \$1,131,59 |
| Mark Bleier | Gary Bleier | \$2,042.05 | Herman Librate | Ovis ta Ford | \$1,413.10 | Bhuwan Sawhery | Nich Alug | \$1,120.02 |
| Mark Felsz | Durhon Oldfrum | \$1,597.02 | Brain Kedrigsex | James Pagan | \$1,391.73 | Alex Friedman | fom Wilkans | \$1,137,10 |
| Miki Hampten | Ylad Busov | \$1,562.56 | Richard Delargis | David Colien | \$1,375.00 | James Schweider | Scott Smith | \$1,116.33 |
| Hack Bell | Alfan Jennesga | 11,38,11 | Emily Rem | Jaseph Hancor | \$1,374.99 | Bradley Uncold | Tich Altig | \$1,098.83 |
| | | | | | \$1,374.02 | Toracle Ilmao | Rich Albg | \$1,093,74 |
| Heather Mederia | Gigbone-Brister | \$1,116.21 | Lobert Delasky | Eric Giglione | | | | \$1,090,35 |
| Radiel Arenas | Arch Alog | \$1,901.74 | Deselv Hardey | a con a | \$1,311.51 | Philip Anderson | Milk Alog | |
| Charie Cooper | Auch Albig | \$1,096.00 | Albeit Bresner | Jurnit-Feri | \$1,345.42 | William Sanders | Ned Alog | \$1,090.07 |
| Tamara Ford | Marc Horton | \$1,189.31 | Anthony Walthour | Scott Smith | \$1,360.61 | Adam Hernus | Joshua Chalom | \$1,089.63 |
| fennifer Baron | Tom Williams | \$1,278.95 | Mexic Maclimete | Bid: Allig | \$1,317.51 | Jeseph Laro | Giglione-Brister | \$1,088.52 |
| Johns McGrath | Dick Albig | \$1,875.64 | David Jadrson | Tom Williams | \$1,363.73 | Brige Bugir | jaiok-lob | \$1,085,67 |
| | | \$1,271.71 | Barline Carlet | Giglione-Britter | 51,339.80 | Rangel Amador | Rick Alving | \$1,077,21 |
| Navarro Simmons | Geneser-Geneser | | | | | | Genmer-General | \$1,072,68 |
| Damien Jones | dh Duhrak | 10.175,12 | Dias Kurkun | Giglione-Brister | 51,338.39 | Sarah Koolenki | | |
| Alex Bluhm | Junole-Fori | \$1,845.00 | Lee Purper | Burbon Oldturn | \$1,333.25 | Napoleon Aussell | Williams-Williams | 51,071,99 |
| Victor Quimous | Jugolt-Fedi | \$1,857.72 | Neward Wilson | Stere Freikunder | 51,332,04 | Shelley Fermion | Nick Alling | \$1,069,59 |
| Teressa Carlton | Geneser-Geneuer | N.Y. KEER M.B. | Robert Weir | Oprime Oldbare | \$1,329,68 | Andrew File | Williams-Williams | \$1,049,14 |
| Wes Elder | Steve Friedlander | \$1,212.67 | (heistopher Leannison | Nicle Altig | \$1,387.45 | Lighard Hiller | Tom Welliams | \$1,047,58 |
| | | \$1,321,33 | Cristing Surger | Giglione-Beister | \$1,316,16 | Londa Tebeest | Nide Aling | \$1,041.37 |
| Rariton Roberts | Eric Giglione | | | | | | Home Office | \$1,010.14 |
| David Williams | luck Alby | \$1,815.30 | Cynthia Wilhelmi | lick filtry | \$1,310.19 | Victor MacHab | | |
| Barrett Chyden | Vic Hanrodi | \$1,795.03 | Steven Sequeira | Steve friedhader | \$1,312.71 | forte krepio | Eric Giglione | \$1,059.93 |
| James Stallings | Ylad Basov | \$1,783.95 | Tracy Haden | Kein Parlpedi | \$1,305,02 | Robbery Ward | Scott Smith | \$1,059.09 |
| Harcus Bautista | Giglione-Bristes | \$1,203.03 | Scott Kenney | Durkes Odisan | \$1,307.49 | Shoulb Abbasi | Nick Albg | \$1,057.67 |
| Tobras Jenkins | Chris Wittenbach | \$1,761.56 | Amanda Hiirux | Harc Lipper | \$1,30631 | Kithard Everyon | Joseph Manner | \$1,057,47 |
| | | | | | | | Nick Alba | \$1,056.15 |
| Enc Tuttobine | Durinoa Oldham | \$1,761.09 | Bussell Levis | Byrken Odkom | \$1,302.03 | Hancy Myers | | |
| Justin Andreson | Harceflus Adams | \$1,751.23 | Daniel Pavel: | lick Altig | \$1,299,18 | Watten North | BBI Jenamers | \$1,0\$2,49 |
| Cabriel Mendom | David Cohen | \$1,743.51 | Shapale disease | Eric Giglione | \$1,274.37 | Eddir Hill | Mark Haecode | \$1,044.18 |
| Roger Hote | Nick Albiz | \$1,728,36 | Hobita Selgi | Justin Hanner | \$1,293.88 | Carles Gambea | Eng Giglioot | \$1,044.15 |
| Maria Esposito | Sleve Harman | - \$1,713.77 | David Salaranay | Joshua Chalons | \$1,290.30 | Kenny Murray | Rick Aleg | \$1,038.30 |
| | | | | Military Exper | \$1,288.50 | Hohammed Gami | Rick Artig | \$1,035.43 |
| Permando Olivera | Joshua Chalona Bick Albig | \$1,711.50 | Serven Strong Haijarie Lang | | \$1,787.24 | | Durtum Oldham | \$1,031.82 |
| Joseph Larsen | | | STREET, LAKE | Dois ta Fund | 34.787.74 | Jason Esples | DESCRIPTION FUNDAMENT | |

RETENTION BONUS

| QUALIFIER | AGENCY | | OUALIFIER | AGENCY | | QUALIFIER | AGENCY | |
|--|--|------------|----------------------|------------------------|---------------|----------------------|---------------------|-----------|
| Frank Sibility | Eric Giglione | \$1,029.53 | Farrah Mink | Hart Epper | 5210.20 | Joseph Snegon | David Cohen | 2107.71 |
| Barbara Berner | Sames Surace | \$1,024.36 | Califer Shedell | Ion Wilkon | 5829.83 | Scott Hackfullen | Parties Oldhum | \$402.31 |
| Keigh Campbell | Tom Williams | \$1,024.29 | Hark Terro | Darley Officer | \$025.32 | | | \$401.78 |
| Haton Britt | Nick Alag | \$1,022.00 | Barold Canter | Mirie Meig | | Quincy Purie | Anbert Highes | \$599.50 |
| Concelor Davis | Scott Smith | \$1,015.44 | Harriew Lernan | Hark Hancyck | \$822.31 | Michelle Mihelic | Joshua Chalom | \$597.48 |
| (Mon Sell | Eric Giglions | \$1,615.11 | Revin Georged | | \$8.9,11 | Kevin Whymol | Ramin Kouladji | \$597,42 |
| Upmder Bhinder | Nick Alay | | | Scott Smith | 23(3) | Justin Schennspiller | Micir Mathewslo | 3596.73 |
| Ronald Cook | | \$1,013.44 | Hickael Joluston | Nick Milit | \$594.68 | Philip Praise | fric figliane | \$596.33 |
| | Geneser-Geneser | \$1,012.11 | Hindy Guisewite | Hatt Mamert | \$778.48 | Scott Desanti | hick Aleig | \$596.13 |
| Dyrick Davison | Eric figlione | \$1,010.44 | Reuth Cornwell | Harir Mancedi | 5771,79 | Andrew Hilgare | Durhon Oldham | \$595.92 |
| Master Altweity | Tom Williams | \$1,010.43 | Harta Guerrero | David Cahen | 37660 | Revin Cake | Durhos Oldham | \$5.95.71 |
| Gregory Engrav | Joseph Manone | \$1,004.31 | Oxistopher Pare | Durhon Oldham | \$746.66 | Hichael Rome | Joseph Hampre | \$3.95.60 |
| feen Place Louis | Eric Giglione | \$1,009,11 | Protect Parket | Durhon Oligham | \$731.27 | Stefan Johannsson | Nick Alby | \$594.11 |
| Cory Lau | Robert Smith | \$1,007.58 | Breeky Dushrysoan | Nick Aldg | \$700.02 | James Pisterson | Joseph Manane | 5592.86 |
| josuph Ferm | Bric Giglione | \$1,007.04 | William Degreet | Giglione-Brister | \$499.99 | Lane Zeringue | Neck Milkowski | 5592.35 |
| Horman Sellen | Steve friedlander | \$1,004.22 | Boy Tellerian | Rick Altig | \$497.86 | George Sargeotine | Tom Williams | 5510,71 |
| Earle Harris | Tone Williams | \$1,600.03 | Roger Beaution | Girlione-Brister | \$697.35 | Vanetsa Canpan | Ramin Kouladii | \$510,52 |
| Momas Holstein | Gineser-Geneser | 5959.27 | David Faguaga | till lensings | 5696,39 | Midsel Hudson | Derkon Oldfum | \$588,94 |
| joseph O'Commor | Eric Giglione | \$980.39 | lay Lupidis | Steve Warsman | 5694.71 | Wendy Harsin | Mich Hickowski | \$588.87 |
| Elaina Mosco | Tom Williams | 3977.67 | Willie Sanders | Scott Smith | 5673.51 | Darre Howard | Maid Blumers | \$587.90 |
| Madlyn Woodyard | David Collen | 3346.61 | Kristen Hellman | Store Martinian | \$691.10 | Timodar Thomason | | |
| James England | Tic Hancock | 3943.83 | Eathless Condyan | Bic Giglione | \$689.13 | | Krym Pawlowski | \$587,73 |
| Lorena Barriere | David Cuban | 1939,33 | Sandy Babcack | | | Christa Hepson | Mad Basse | \$586.53 |
| Steven Minga | Durting Oldham | 1927.53 | Gonesiese Dairen | No. Alec | \$488.68 | Theresa Steinemann | Tic Hancock | 3584.85 |
| Joseph Handerson | Nick Altiz | | | General-Haman | \$485,89 | Renald Jackson | Eric Lightone | \$584.55 |
| | | 1925.48 | Robert Ink | Seattle-General | 5482.11 | Jamie Hight | Nick Altig | \$584.31 |
| Joshus Pulfry | Geneser-Geneser | 1923.)0 | lim Schroeder | Hick Hallaneto | \$679.05 | Dustin Hiller | Alig-Orlowic | \$581.44 |
| David Mardisky | Ourfrom Oldham | 5922.50 | Charles Martin | General per-Bilipanyan | 1677.43 | James Ranley | Steve friedlinger | \$581.41 |
| Marvin Hurclise | blick bilkowski | 5921,87 | Bruss Hoiss | Scott Smith | 1677.95 | Gradiam Apbinson | Steve friedlinger | \$581.79 |
| Byron Far | Joshua Chalom | 5917.01 | turry flages | lick Alog | 1672.63 | Grand Holtfren | Orch Altig | \$580.95 |
| Patrick Fowler | Nick: Altig | \$914.80 | Christopher Clark | Tock Altig | \$67(.11 | Widness Breeding | Nobert Hughes | 5579.53 |
| Parid Jeonings | Durhon Ohlham | \$916.44 | Scott Charups | Sid: Zhig | 1469.90 | Historic Berbert | Eric Giglione | \$\$79.21 |
| Hichelle Acosta | Giglions-Brister | \$908.91 | Paul Haris | Scott Smith | 18,4842 | Wesley Paul | Have Eipper | 5579.21 |
| Patrick Hazerolle | Ramin Louigag | \$508.77 | Robbert Minauson | Steve friedlander | 5444.45 | Emeste Conder | David Cohen | \$578.79 |
| Louis Costa | Eric Giglioen | \$107.54 | John-Christopher Gu | David Cohen | \$666.31 | Largh Lundgren | General-Manua | |
| Tannaka Rown | Allan Jennings | \$101.48 | Rosald Hazon | Jessph Hanner | 5665.04 | | | 5578.74 |
| David Hasse | Arck Alting | \$102.15 | Kaphew maket | Hart Epper | | Thimas Scarberry | General-Billman | 5578.14 |
| Joseph Williams | David Jophin | 1100.50 | T Section 1 Company | | 5663.33 | Ruhan Heimech | Nob Boles | \$458,67 |
| Frank Sommers | Durhon Oldham | | Erica Rentina | Smither-Seneral | 5867.11 | David Herrs | Had Basov | \$364.68 |
| Peter Hovelino | | \$494.02 | Ede Bans | The Rusenck | 5651.92 | Ronald Trombetta | Chris La Fond | \$363.78 |
| | Aick Alpig | \$895,74 | John Paul | Scott Smale | 5653.5 E | Chappy Recour | Chos Wittenbach | \$363.57 |
| Adam Kiri | Eric Giglione | \$895,11 | Pluling Murder | Steet Eriedandes | \$452.02 | Rebecca Donnyalis | David Zoplun | \$363.12 |
| Scott Zoll | Vic Mancock | \$192,17 | Allan (rystal | Scott Sevals | 5651.07 | Justin Sandh | Steve Friedlander | \$362,52 |
| Stephen Kearney | Giglione Brister | 289 [12] | Loberta Austran | lide Altre | \$451.66 | Carmen Daniel | Rich Alby | 3362,34 |
| Andre Abramonch | Rich Altig | 2840'58 | David Goldberg | Sugtons-Sensor | \$650,96 | Sarphen HacDonald | Joshua Chalemi | \$362.13 |
| Kathleen Unotas | Place Epper | | Leslie Georg | Eric Giglione | \$650.01 | Regiantin Purich | Nich Alby | 3361.26 |
| Terry D'Leary | Joshua Chalom | 5889.07 | Christopher Gianorii | Sewe Friedlander | \$60.09 | Ben Deliza | Steve Friedlander | 1360.75 |
| Rebecca Hoffic | Jaholi-Foli | SMILES. | Hendra MacGregor | Nick Allie | \$649.44 | Brian Spotgrass | Giglippe-Bripper | \$360.45 |
| Bridger Bulloth | Durlian Oldkam | \$387.70 | Victo Crawleys | Steve Friedunder | 3648.81 | Biknim Greval | Neck Alba | \$359.40 |
| Frederick Dagospino | Him Surrace | \$442.92 | Rodery Sparks | Epin Paulausis | 3448.25 | Daniel Halm | light Alma | 245 8,10 |
| Nimmey Lewis | Hart Tipper | 188 88 | Everett Hunk | Eric Heal | 3646.71 | Trang No | Hick Nitherwski | 3352 CR |
| Nashasin Tubbins | Durton Oldham | 1881.44 | John Torress | Had Raser | 3446.91 | Funntly Roward | Syrone Conard | \$356.Rd |
| forry Jelkvan | Gemeser-Geneser | 1878.37 | Frederic Ways | Durben Olykom | 1461.31 | Danon Solemon | Williams Challe | |
| Catherine Tuberson | Tyrone Comard | \$878.28 | Hatthew No. | 24 0 000 | | | | 5356.67 |
| Thana Dubay | David Tophia | \$875,13 | | No. Mog. | 1437.32 | Michael DiBella | Eric Giglione | 3356.37 |
| Danielle Holmes | hill Jennings | | Sonia Explandona | Kark Herten | 1435,94 | Wanda Burger | James Fagan | \$356.31 |
| Joshua Cim | | \$071,03 | James Meyers | General Compo | 5434,74 | Lithya Khut | Nick Albg | \$356,16 |
| Jelen Thammasen | Geneser-Briman | 5871.44 | History Recardly | From Wifficens | \$633.24 | Mess Counses | Nick Aling | \$356,13 |
| | Jatoli-Poli | 2892 VB | John Huran | Gleb Ostrovsky | \$611.19 | Carricia Malde | Tyrent Cenard | \$355,98 |
| Mauricio Mascencia | David Cohen | \$845.47 | Hidard Corres | Nil Jennings | \$637,31 | David Thompson | Geneuer-Briman | \$355,74 |
| Diane Caballero | Robert Smith | 5863.94 | Naven Seedmeel | Steer Haristan | \$452.43 | Randy Lerner | Ent Giglione | \$354,99 |
| March Dillon | Pand Tophin | 3862.35 | Carol Branjer | Mick Warryfield | \$628.50 | Elemence Con | Mark Hancock | \$354,72 |
| James Larkin | Eric Gighana | 2010 30 | Jason Geli | Torra Williams | 5677.91 | Corry Transition | Ent Guliane | \$353.82 |
| Ruren Eby | Scott Smith | 656.60 | Manión Delapaera | Tom Williams | \$627.60 | Addison Lewis | Williams - Williams | \$353.37 |
| Jagel Digaccio | Durhow Oldham | 28V1 80 | Ama lass | Mich Highgardo | \$626.49 | Tonya Smith | Nick Altig | \$353.01 |
| Nathan Schwartzberg | Scott South | \$854.31 | Raryinder farms | Rick Aldig | \$626.22 | Dyan Genzales | David Tophin | 5352.74 |
| Donald Shuck | Mark Hancock | \$853,17 | Antonitte Broom | Hart Zigger | \$625.51 | Crystal Yalennine | Steve Nariman | \$352,02 |
| Deborah Fiorica | Jacoli-Foji | \$851,76 | Charles Fennie | Derbon Oldham | \$621.88 | Terrell Fowler | Scott Smith | \$351,75 |
| Paul kaglill | Jacobi-Fori | [996] | Knun fotovich | General-General | \$62155 | Celeste Hobelman | Hark Hawrook | \$351_63 |
| Reta Chapman | Rick Altig | \$850.11 | Bark Absorbs | Scott Smith | 3621.66 | | | |
| Chris Harrow | Wilksont-Wilkson | \$849.84 | Stephen Peroto | | | Maranael Berances | law Williams | \$351.12 |
| Dan Aurand | General-Billingn | | | Julied-Fee | \$670,49 | Hatthew Gelstrap | Genesia-Genesia | \$351.00 |
| Territoria de la compansión de la compan | and the same of th | \$847,05 | Justish Reptig | General General | 2615163 | Nyan Smilield | Rich Alng | \$350,73 |
| Michael Grananer | Enc Giglione | 3846.24 | Hichard Livergee | Enc Heal | \$615,01 | Anthony Pint | Rich Alng | \$348.69 |
| Hicholas Bromhal | Marc Horton | \$847,10 | Byzan Hahoney | Harle Hancuck | \$614.73 | Jenniter Pamial. | Nich Aleg | \$347.13 |
| Taacon Hosenberg | Eric Giglione | \$840.66 | anes Wennigrou | Revin Pawiawski | \$643.38 | Amanda Fight | Airth Albg | \$346.44 |
| Horace Johnson | Tom Williams | \$840.66 | Miles Dicola | film Surace | 5612.35 | Oristopher Lockvilge | Gleb Ostrovsky | \$345.94 |
| Tamony Hall | Matt Blumert | \$838.89 | Bres Clam | Bock Albig | 5610.62 | Jay Beyer | Durhen Oldhann | \$342,49 |
| Craig Mogara | Nick Altig | \$827.65 | Casey Dobbins | Geneser-Branan | 5608.37 | | | |
| Charles Stephens | China Whitemburch | \$817.12 | Reather Locaton | Jacoft-Fee | 5607.56 | Total | Bonus Paid Out | |
| Steven Dichraro | Bill Jeonings | \$836.37 | Samson Adelylopi | Enc Gigfeine | \$605.55 | | | |
| Michael Reinhold | Bill Jesnings | \$215,77 | Patrick McCullingh | Scott Swith | \$604.38 | \$ | 546,168.94 | |
| Shelly Massell | Furter-Whittington | \$814.09 | Anthony Esperies | Marc Egyper | 5693,00 | | | |
| , | 4- | And Child | 1 -4-1-11 | Print Print | Section 2 200 | | | |